

Renewing your Epping Civic Trust Membership

Thank you for renewing your membership – your continued support is essential to the work of the Trust.

It is easy to do this online but please follow these simple steps. We also suggest using PC or laptop if possible as it is more fiddly on a mobile phone:

1) Log in on the website at <https://eppingcivictrust.org/iump-login/>

You have probably forgotten your password – so simply hit the ‘Lost your Password’ link – it will guide you through resetting your password. Note – your new password will be sent to your email address and **usually ends up on the Junk or Spam folder** – so please check for it there. It may take a little while to arrive.

2) Logged in Member Profile page – once logged in you will see a number of options to do with your membership. Under the Profile tab, you can update your password, your address and how you would like to receive Trust information. Please make any changes here **before** renewing your membership.

3) Ready to renew? Go to the Subscriptions tab. This will first show your 2019 transaction which shows that you were paid through to February 2020 – so you are now due to renew! Scroll down. Then choose which category of membership you wish to renew as. This will take you to Paypal.

4) Payment. You can login to your Paypal account to finalise your payment. Don't have Paypal? Then hit the ‘Pay by credit card’ option – this does not set up a paypal account, but simply allows you to complete your payment via your card.

Donations to the Trust

These are really important to the Trust and can now be made online but it will be a **separate** transaction to your membership renewal. Follow these easy steps:

1) Log out of the site. Yes, having just asked you to log in to renew, you need to log out to donate. Otherwise the two transactions get mixed up in our accounting. So please do this first on your Member profile page or under the Membership tab on the top bar of the main site (drop down option)

2) Then go to the Donations page here: <https://eppingcivictrust.org/donate-page/> You can move the slider to the sum you wish to donate. Then hit Donate button to go to Paypal and complete the transaction.