Who we are – Transport Coordination Division

Division brings together three business functions, they include:

• Transport Management Centre
  o Manages transport network and incidents
  o Facilitates major and special events
  o Performs Joint Operations Centre

• Sydney Coordination Office
  o Communicates transport and traffic changes
  o Strategic land use and operational planning
  o Business and community support
  o Travel Demand Management

• Transport Security
  o Development of Emergency Management Plans
  o Identify risks
Communications and Engagement Program

Station Link enabling works
Notifications

Travel Choices program
Development
Commence engagement
Implementation

Meet with businesses & key stakeholders
Ongoing engagement

We are here
Station Link services commence

Tomorrow’s Sydney

Jan  Feb  Mar  Apr  May  Jun  Jul  Aug  Sep  Oct  Nov  Dec

2018
Sydney Metro

Sydney Metro Northwest

• $8.3 billion project opens first half of 2019.
• Every four minutes in the peak.
• Eight new metro stations and five upgraded stations.

Epping to Chatswood rail line upgrade

• Removal and separation of rail signalling and power supplies.
• Installation of platform screen doors, air control units and new lighting.

Sydney MetroCity and Southwest, announced November 2016

• 30km extension from Chatswood to Bankstown via new CBD stations.
• Opening 2024 with six new Metro stations, new underground platform at Central and 11 upgraded stations.

Sydney Metro West

• Line will connect Westmead and Parramatta with Sydney central business district.
Epping to Chatswood railway upgrade

For new metro operations

• Around seven months closure to carry out works
• Removal and separation of rail signalling and power supplies
• Installation of platform screen doors, air control units and new lighting
• New rail operations including:
  o automatic train operation and protection
  o installation of more than 230 security cameras in the tunnels.
Adjustments to the train network

- Adjustments to the existing train network to accommodate the upgrade between Epping and Chatswood

- Hornsby and Cheltenham services to the CBD will operate via Strathfield on the T1 Northern Line
  - Customers will maintain direct access to Town Hall, Wynyard and North Shore destinations throughout the day, except during peak times
  - During the peak, customers catch T1 Northern Line services via Strathfield and change trains at Central
  - Customers will have turn up and go services at Central Station on platforms 16 and 17 to continue journey to the City Circle and/or North Shore, with around 40 trains operating per hour.
About Station Link

• From 30 September for around seven months

• High frequency, turn up and go bus services along seven additional routes

• Services at least every six minutes during the peak between Epping and Chatswood stations

• More than 120 new, Opal enabled, fully accessible, air-conditioned buses

• Audio-visual screens with next stop information and hearing loops

• Standard train fare applies with 30% off-peak discount on full price Opal fares

• Bus stops designed in accordance with Disability Standards for Accessible Public Transport (2002) requirements. Features include Tactile Guidance Surface Indicators (TGSI) and dedicated wheelchair space.
## Station Link - bus frequency

### SL1
- **Epping to Chatswood**

**Monday to Friday both directions**
- 4:30am to 6am: every 10 minutes
- 6am to 9pm: every 6 minutes
- 9pm to 12.30am: every 10 minutes

**Saturday and Sunday both directions**
- 5am to 10am: every 10 minutes
- 10am to 7pm: every 5 minutes
- 7pm to 12.30am: every 10 minutes

### SL2 to SL7
- **SL2**
  - **Epping to Chatswood via Motorway**
  - To Chatswood:
    - 6am to 10am: at least every 6 minutes
  - To Epping:
    - 3pm to 7pm: at least every 6 minutes

- **SL3**
  - **Beecroft to St Leonards via Macquarie University and Macquarie Park**
  - To St Leonards:
    - 6am to 10am: every 6 minutes
  - To Beecroft:
    - 3pm to 7pm: every 6 minutes

- **SL4**
  - **St Leonards to Macquarie University via Macquarie Park**
  - To St Leonards:
    - 6am to 10am: at least every 20 minutes
    - 3pm to 7pm: at least every 4 minutes
  - To Macquarie University:
    - 6am to 10am: at least every 4 minutes
    - 3pm to 7pm: at least every 15 minutes

- **SL5**
  - **Eastwood to Macquarie Park via Macquarie University**
  - To Macquarie Park:
    - 6am to 10am: every 6 minutes
  - To Eastwood:
    - 3pm to 7pm: every 6 minutes

- **SL6**
  - **Epping to Macquarie Park via Macquarie University**
  - To Macquarie Park:
    - 6am to 10am: every 12 minutes
  - To Epping:
    - 3pm to 7pm: every 10 minutes

- **SL7**
  - **Epping to Macquarie University Campus**
  - To Macquarie University Campus:
    - 7am to 3pm: every 10 minutes
  - To Epping:
    - 10am to 7pm: every 10 minutes
Station Link bus stops
Communications

Flyer and Zcard

FAQs
Will my journey time increase during the upgrade?
Yes, there will be some temporary changes to the service and the journey times may increase.

Where can I get more information?
For more information about Station Link, visit mytransnsw.com.au.

Upgrade of the Epping to Chatswood line - Station Link bus services

What is Epping North?
Epping is a Sydney Metro North West City, located in the 10km to 15km region from the CBD. The north shore of Sydney is a fast-growing, urban area with a strong business and residential community.

Travel Tips

What happens when services are impacted?

The bus service busiest along the line at Epping are the 351, 352 and 354. The 353, 357 and 358 are impacted as well.

Station Link

Station Link is a bus service operating between Epping and Chatswood in Sydney, NSW, Australia.

Who is the operator of the Station Link service?

The operator of Station Link is Sydney North West Metro (SNWM). SNWM is a joint venture between the City of Canada Bay, the City of Canada Bay Council, the City of Ryde Council, the City of the Hills Shire Council, the City of Parramatta Council, the City of Penrith Council, and the New South Wales Government.

Bus routes

The network of bus routes for Station Link is as follows:

1. 351 - Epping North to Chatswood
2. 352 - Epping North to Chatswood
3. 353 - Epping North to Chatswood
4. 354 - Epping North to Chatswood
5. 355 - Epping North to Chatswood
6. 356 - Epping North to Chatswood
7. 357 - Epping North to Chatswood
8. 358 - Epping North to Chatswood
9. 359 - Epping North to Chatswood
10. 360 - Epping North to Chatswood

The network of bus routes is subject to change without notice, and you should check the latest route and schedule information before planning your journey.

Who is the operator of Station Link?

Sydney Metro North West (SMNW) is the operator of Station Link. SMNW is a joint venture between the City of Canada Bay, the City of Canada Bay Council, the City of Ryde Council, the City of the Hills Shire Council, the City of Parramatta Council, the City of Penrith Council, and the New South Wales Government.

Who is the operator of the Epping to Chatswood line?

Sydney Metro is the operator of the Epping to Chatswood line. Sydney Metro is a joint venture between the City of Canada Bay, the City of Canada Bay Council, the City of Ryde Council, the City of the Hills Shire Council, the City of Parramatta Council, the City of Penrith Council, and the New South Wales Government.
Interactive online map

Train stations

- Epping to Chatswood
- Epping to Chatswood via Motorway
- Beecroft to St Leonards
- St Leonards to Macquarie University
- Eastwood to Macquarie Park
- Epping to Macquarie Park
- Epping to Macquarie University Campus

Station Link

NSW Government
Existing bus network

- Around 2,200 extra weekly bus services introduced since 2011
- New nightrider N91 services between Bondi Junction and Macquarie Park via City
- M54 extended to 24 hour operations
- From 30 September 2018, enhancing travel to Macquarie Park with additional shoulder peak services on M54, 288, 294
Bus Priority and Capacity Improvement Program Stage 1

• Intersection at Waterloo Road and Herring Road
• Intersection at Herring Road and Epping Road
• Intersection at Waterloo Road and Lane Cove Road
• Intersection at Lane Cove and Epping Road

*Stage 1 to be completed before Station Link services commence
Additional road upgrades

Delhi Road widening

• Construction underway - scheduled completion August 2018 prior to commencement of Station Link services
• Construction of helix pedestrian bridge scheduled to start late 2018

Epping Road widening

• Westbound between Blaxland Road and Essex Street
• Construction underway - scheduled completion mid 2018
• Right turn bus priority movement from Langston Place into Epping Road will be implemented to support Station Link buses
Temporary parking changes

• Temporary parking changes introduced to enable the operations of Station Link buses
• Changes will be in place from late 2018 before Station Link bus services commence
• Temporary bus stops will be installed at:
  - Talavera Road
  - Lyon Park Road
  - Ethel Street
  - Pembroke Street
  - Essex Street
  - Langston Place
  - Oxford Street
Temporary parking changes – Epping

- **Bus Stop** Relocate Optus Bus (route 994) from Cambridge Street to Oxford Street. Extend existing bus zone to 5:30-10:30am and 2:30-8pm Mon-Fri. Requires removal of 5 car parking spaces (1/2P) between these times.

- **Standby/Layover** - Requires the removal of 5 car spaces

- **Bus Stop** Relocated set-down stop for bus routes 288, 290 and 291 from Cambridge Street to Pembroke Street. Requires removal of 2 car parking spaces between 6am-7pm Mon-Fri

- **Standby/Layover** (5 bus spaces) - Requires the removal of 12 car parking spaces (1P)

- Removal of 2 car parking spaces between 6am-7pm Mon-Fri to assist bus operations and traffic flow

- **Bus Stop** Removal of 9 car parking spaces (1/2P) between 5:30-10am Mon-Fri to accommodate SL2 bus stop

- **Standby/Layover** - Requires the removal of 5 car spaces

- Removal of 3 car parking spaces between 3-7pm Mon-Fri to aid efficiency of traffic signals at Epping Road intersection

**Station Link**
Station Link bus stop locations – Epping
On Demand Services – Macquarie Park

• Transport for people who live and work within 7.5km of the Macquarie Park precinct

• Nearly 200 trips successfully delivered in the first week

• Services can be booked via App, keoride.com.au or by calling 1800 536 7433

• Services operate between:
  • 6am -10am, and 3pm -7pm

• A one-way trip will cost:
  • $2.60 for less than 3km
  • $4.30 for 3-8km
  • $5.60 for more than 8km
On Demand Services - Carlingford and North Rocks

- Services runs across North Rocks, Carlingford, Beecroft and Epping to provide connections with Nearby transport hubs like Carlingford and Epping trains stations
- Services booked via the OurBus App or by calling (02) 8889 7050
- Services will operate via:
  - **W1**: North Rocks and Carlingford for connections with M2 Oakes Rd bus station
  - **W2**: Carlingford will connection with Carlingford train station
  - **E1**: Carlingford, Beecroft and Epping will connection with Epping train station
  - **E2**: Epping will connect with Epping train station
- Services operate between 5:30am - 9am, and 5pm - 8pm
- $5 for a one way trip

Nearly 432 trips delivered between February and March
Active network management

- Reviewing and monitoring signal phasing
- Analysing traffic count data
- Understanding pedestrian demand and travel behaviour
- Understanding different movements along the network for all modes
- Identifying any underutilised green times on certain legs of the intersection.
Travel Hacks – Office/Café Media

**Travel Hack #56**

I check emails at home before heading to work.

Roads around Macquarie Park are less busy after 9:30 am.

Prepare for change

[mysydney.nsw.gov.au](http://mysydney.nsw.gov.au)

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**Travel Hack #65**

I shop later on Thursdays and skip the traffic.

Roads around Macquarie Park are less busy after 6:30 pm.

Prepare for change

[mysydney.nsw.gov.au](http://mysydney.nsw.gov.au)

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**Travel Hack #45**

I walk the kids to school on Tuesday.

More businesses are encouraging flexible working.

Prepare for change

[mysydney.nsw.gov.au](http://mysydney.nsw.gov.au)